



**Operating Instructions and Owner's Handbook** 



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## Introduction

The TGA Vita Lite – Your New TGA Vita Lite represents a pioneering choice in compact scooter design. Offering most of the advanced features of the larger Vita models, like its suspension that can react independently when negotiating uneven terrain & high visibility long life LED lights, all in a more compact package. We hope your Vita Lite will bring many admiring glances and increased freedom and pleasure to your life. Please enjoy your Vita Lite and thank you for purchasing a TGA scooter.

This handbook provides important information on the most common operational and maintenance concerns that you should be familiar with when owning a Vita Lite. It is very important that you are familiar with the driving technique and that you are able to operate the controls competently before venturing far from where there is assistance.

This handbook will draw your attention to important safety related issues by *Care! Warning* labelling. Please keep this handbook for future referral.

## Care! Warning

- Do not ride your Vita Lite without fully reading and understanding this instruction manual first.
- \* Do not exceed the maximum gradient/slope of 11% (6°).
- \* Do not carry passengers or exceed the maximum carrying weight (see Technical Specifications).
- \* Do not get on or off your Vita Lite unless it is switched off.
- \* Do not switch your Vita Lite on with the speed control lever depressed.
- \* Do not back your Vita Lite into uneven inclines or surfaces. Be cautious when traversing slopes.
- \* Do not turn suddenly at full speed, especially on uneven or hilly ground. Failure to observe this may result in tipping of the scooter.
- \* Do not drive your Vita Lite over deep, soft terrain (e.g. soft dirt, deep grass, loose gravel or sand).
- \* Do not operate your Vita Lite when under the influence of alcohol or certain drugs, which may impair your safety.
- \* Do not climb or descend curbs that exceed the Vita Lite's capability, see 'Technical Specifications'.
- \* Do not turn when negotiating curbs. Always approach curbs at low speed and straight on / perpendicular.
- \* Always stop fully before changing direction (forward or reverse).
- \* Always keep your feet on your Vita Lite when driving.
- \* Always proceed carefully while riding your Vita Lite, especially as you approach the downgrade of a ramp or hill.
- \* Always proceed carefully while riding on uneven surfaces.
- \* Do not sit on your Vita Lite while being transported in a moving vehicle. Always restrain your Vita Lite so that it cannot move in the vehicle and transfer yourself to a vehicle seat.
- \* Do not drive your Vita Lite through deep water or clean with a high-pressure hose.
- \* Never attempt to freewheel down a slope as the automatic braking from the power unit will be lost.
- \* Safe driving tips for scooter users have been printed in the back of this manual. For your own safety and that of others please ensure that you thoroughly read and understand this and in addition always obey the rules of the road.

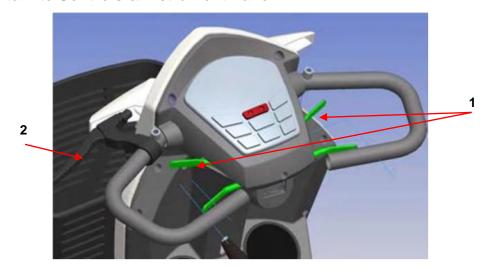
# **Intended Purpose**

Your Vita Lite is intended for outdoor use and can negotiate gradients up to 11%, (6°).

### **Pavement Use**

The speed of your Vita Lite is dependent on the weight of the occupant, incline and the type of surface. Tested with a weight of 18 stone (114.5kg) the Vita Lite had a speed of 5.5/6mph 10km/h on the flat, on high speed setting. The UK law limits the speed to 4mph for pavement use so make sure Low speed (4mph) is selected, and drive with care and have consideration for pedestrians.

## **Your Vita Lite Controls & Instrument Panel**



- 1. **Throttle Controls** The Throttle Controls adjust the speed of your Vita Lite. The further you pull/push the control the faster your Vita Lite will go.
- 2. **Emergency Brake** All braking on your Vita Lite is automatic and the emergency brake should never need to be used. It is only for emergency in the very unlikely event that the automatic braking fails. If used this lever will bring you safely to a halt. The brake lever is located on the left handlebar.



- A. **Display Type Indicator** The clock symbol indicates that the numerical display (C) is showing time. When it is not present the display (C) is showing speed.
- B. Indicator Warning Light When indicating, the relevant (left or right) Indicator warning Light will flash.
- C. Numerical Display This will indicate either the current time or speed of travel.

- D. **Direction of Travel** The relevant symbol will illuminate when you start to move the Throttle Control to show the direction you are selecting (Forward or Reverse).
- E. Low Light Setting When your lights are on the lowest setting this will illuminate.
- F. Hazard Warning Switch & Indicator Press switch 'F' to operate the hazard warning lights. When your hazard warning lights are on both indicator warning lights (B) and the Hazard warning light (F) on the display illuminate.
- G. Speed Indicator This will indicate the current speed setting L or H, (Low max 4mph; or High max 6mph).
- H. **Speed Adjustment** Turn the speed knob to adjust the speed in either High or Low setting. The display around the knob will indicate the speed level set, ranging from slowest (green) to fastest (red).
- I. **Light Setting Switch** Press this button once to turn the lights on, press a second time to select the low lights setting, then press a third time to select the high lights setting. Setting Indicators (E or P) will display which light setting is selected. Press a fourth time to turn off all lights. **NOTE**: There is the option to have your low lights on all the time your Vita Lite is switched on. This is in the settings. Please contact TGA for more information.
- J. **Indicators** Press the arrow button pointing to your left to activate the left indicators and the arrow pointing right to activate your right indicator. When you are indicating you will hear a beep, and the relevant indicator warning light (B) will flash. Press the arrow button again to cancel the indicator.
- K. Horn Press the Horn button to sound the horn.
- L. **High/Low Speed Setting Switch** Press the H/L button to switch between the low & high-speed settings. Either the H or L speed indicator (G) will always be displayed on the screen to indicate your current setting.
- M. **Temperature display –** Displays the ambient temperature.
- N. **Battery Display Indicator** When your Vita Lite is switched on the indicator will display the state of charge in your batteries. As the charge is used up in your batteries the sections displayed will reduce from the top (green) to the bottom (red) to indicate the state of charge at that precise time. When all sections with green at the top are visible the batteries are fully charged. As the number of sections reduces your batteries are losing charge and when the Error indicator 'O' begins to flash showing an *E* your batteries urgently need to be recharged. For more information see the Battery Charging section.
- O. **Error code** Check that the 'Free wheel' lever is in drive, and the *E* symbol is not showing. If everything appears to be correct, contact your dealer or TGA having noted the error code number displayed 'C' (after a short delay).
- P. High Light Setting Indicator When your lights are on the highest setting this will illuminate.
- Q. MODE (left) SET (right) buttons To adjust time & units of measurement (km/h or mph, °C or °F).
- Press 'MODE' to alternate between time and speed display.
- Units of measure press MODE to select desired option and press SET to toggle between type of unit, eg °C to °F. Display retains chosen setting.
- Change Time Press MODE until the display shows the time. Simultaneously, press and hold MODE & SET buttons until the time flashes. Press Left and Right indicators buttons 'B' to change the Hours and Minutes until the desired time is shown. When the time is correct, do not press any buttons and wait for the time to stop flashing. DO NOT turn the scooter off part way through the time change sequence as this will lock the scooter and damage the display.
- If by mistake, you enter settings mode and a flashing 'P1' or other 'Pn' shows on the screen, do not press any buttons, DO NOT turn the scooter off, after a short while the display will reset and stop flashing.

## **Adjusting Your Vita Lite Tiller**



If you'd like to adjust the height of your Vita Lite tiller, simply push the adjustment lever down towards the floor until the tiller moves freely up (away from the seat) and down (towards the seat). Once the tiller is in a comfortable position simply let go of the lever.

# **Adjusting & Removing Your Vita Lite Seat**

- 1. The seat can be swivelled fully through 360° and can lock into any one of eight positions. This allows a variety of different positions for if you need to sit at a table etc. Swivelling the seat 90° allows easy entry and exit. The lever is located on the right-hand side of the seat. When the lever is released make sure the seat locks into place
- 2. The seat adjustment lever located at the front of seat allows the seat to be adjusted forward or backward
- 3. The Backrest Adjustment lever located at the RH side of the sear allows the backrest to be adjusted for comfort.
- 4. Both armrests angle can be adjusted, by turning the adjuster wheel located on the underside of the armrest
- 5. The seat can be removed by simply lifting upwards.
- 6. The Seat Height is adjustable and can be reset by removing the seat and top battery cover. You will see the seat post and a bolt going through it. Remove the bolt and pull up the inner seat post. You will see several adjustment holes. Select the one of your choice and refit.

# **Charging Your Vita Lite**

The battery charger supplied is matched to your Vita Lite and so it may not be suitable for any other powered mobility product. Only use the charger supplied with your Vita Lite as other makes of chargers may permanently damage your batteries and will void the warranty.

To charge your Vita Lite batteries follow these simple steps:

- 1. Switch OFF your Vita Lite and remove the key.
- 2. Plug the charger lead into the socket located on your Vita Lite tiller.
- 2. Plug the charger lead into a suitable indoor wall outlet and switch on.
- 4. You will see the light on the charger will turn Orange to indicate it is charging.
- 6. After a period of time the light on the charger will turn Green indicating the battery is fully charged.
- 7. At this time the charger can be disconnected and your Vita Lite is ready for use. NB At the point the Green light comes on the charger will automatically stop charging although the light will still be on. **The batteries cannot overcharge.** NB. When the charger is plugged into the Vita Lite, an automatic inhibit device will shut down the scooter, stopping anything being used whilst plugged into the charger.
- 8. To get out of trouble the batteries can be put on charge for a short period of time, although, it is <u>always best to go</u> through a complete charge cycle each time. Excessive short period charging will be detrimental to battery life
- 9. Depending on the depth of the discharge, the time taken to recharge serviceable batteries fully will vary up to 12 hours. Please note that this time may increase as batteries get older. During periods without use (perhaps during the winter) it is **important** to charge the batteries every 4 to 6 weeks.
- 10. If you use your scooter every day and for long periods of time, your batteries may receive a near total and regular discharge and the life of the batteries will be short (possibly only 12 months). If you are a heavy user, you may benefit by requesting 'Gel' batteries to be fitted. To gain the best results from gel batteries, they must be cycled for their first 10-15 charges. This means run them down as much as you safely can in use and then give them a full charge. They will not work at their best until this process has been carried out. This is NOT required for the AGM batteries fitted as standard. See additional information under 'Tips, Cautions, Problems and Additional Features Batteries'.

# Care! Warning

- \* Do not smoke or use a naked flame while your batteries are being charged.
- \* Only use the charger indoors. Protect from moisture and damp.
- \* Do not use the charger if it has received a sharp blow, been dropped or otherwise misused in any way. Take it to a qualified technician.
- \* Do not dismantle the charger. This will void the warranty.
- \* Do not leave the charger plugged into your Vita Lite with charger switched off as this may discharge your batteries.
- \* For a complete charge Do not switch off, unplug, or interrupt the recharge cycle until the charging cycle has completed.

# **Driving Your Vita Lite**

### Care! Warning

The Vita Lite is easy to drive but it is essential that you familiarise yourself with the controls and learn to drive it in a safe area with sufficient room to manoeuvre for your safety and that of others. The area should be free of obstacles and reasonably flat. Mark a practice course for straight line driving, turning in confined spaces, reversing and driving around obstacles.

#### Driving

Before getting onto your Vita Lite, check that the Key is switched OFF. Once seated and when you are ready to start driving, ensure the seat is locked (see Adjusting & Removing Your Vita Lite Seat). Before driving, ensure that the armrests are in the down position.

Before driving make sure that the Battery has enough charge to complete your journey.

- 1. Hold the Tiller with both hands and gently pull the right control lever towards you to move forward. The more you pull the lever, the faster you will go. To reverse pull the left control lever, when reversing the speed is reduced to a maximum of 2mph. Alternatively if you find it more comfortable you can push the left control lever away from you to move forwards and the push the right control lever away from you to reverse.
- 2. Releasing the control lever automatically operates the brakes to slow down and stop. Once stopped, the parking brake will automatically come on.
- 3. Use the Tiller to steer. Move your left hand towards you to steer left and your right hand towards you to steer right. When reversing the opposite will apply.
- 4. To cross the road, you should find a suitable slope/ramp/dropped kerb. Your Vita Lite will mount lowered kerbs, but you should always approach a kerb at right angles (90°). If you are going up, you should stop just short of the edge and 'select' full speed, (see paragraph 7 below). Then drive forward slowly until both front and back wheels are on the pavement, then immediately lower the speed.

If going down, proceed slowly on low setting until on the road, then switch to a suitable higher speed to cross the road safely. Do not attempt kerbs that are not lowered and do not go up or down at an angle, always 90°. Do take extra care and if you are going from pavement to road, make sure the road is clear. Driving in a manner different to the above could result in an accident and injury.

- 5. Watch your Battery Indicator. The distance you can travel depends on many factors, the more slopes/hills, the less distance you can travel. We recommend that you gradually explore going further each day, to understand the range of your Vita Lite in your circumstances and terrain. Range is influenced by many environmental conditions; for example, hills will substantially decrease the range, and cold temperature will reduce battery capacity. Establish the range that you can obtain around your locality by gradually increasing the distance and checking the battery indicators at the end of each journey.
- 6. Should the battery "run out" before you get home there are two things you can do to avoid being stranded. Stopping and switching off the KEY for 5 10 minutes will allow the battery to "recover" a little power so that you can proceed further. You can attempt this a number of times. If you are unfortunate and cannot return to home under the battery power, there is a "Free Wheel" device that will allow someone to <u>push your scooter home</u>, (see Parking Brake Release). You must not sit on or be pushed with the brake disengaged.
- 7. Reducing the speed will also reduce the power. For climbing obstacles or hills you will need to increase the speed setting to give the power and then control the speed with the throttle lever.

### **Parking**

- 1. Before leaving your Vita Lite, switch the ignition off, the tiller display will then turn off. Remove the Key for security.
- 2. If your Vita Lite has been used in the Free Wheel mode (see Parking Brake Release), it is VERY IMPORTANT to re-engage the drive to ensure that the scooter brake is on before you get on.

# **Parking Brake Release**

Your Vita Lite is fitted with a manual parking brake release. This is located on the back panel to the left of the right-hand rear wheel. When the lever is pointing up it is set for normal use. When it is pointing down the brake is released which allows your Vita Lite to be pushed. There will be no power to drive your Vita Lite when the brake is in this position, however when switched on the Error Indicator 'O' will illuminate to indicate the parking brake is disengaged. Push lever up to regain normal drive.

Never operate the brake release lever when your Vita Lite is on a slope.

With the parking brake released, your Vita Lite will have no braking except for the emergency hand brake. You should not be sitting on, or pushed on your Vita Lite, with the manual parking brake released. It is dangerous.

# **Maintaining Your Vita Lite**

We recommend that your Vita Lite has an annual service and maintenance check by your Vita Lite Dealer or TGA. This is very important and can help to avoid breakdowns. The following are weekly/monthly checks that will keep your Vita Lite in good running order.

- Do not apply oil or grease to any components. Sealed bearings and nylon bushes eliminate the need for lubrication.
- · Keep all components clean and dry.
- Your Vita Lite uses maintenance free batteries, they are leak-proof regardless of position. Charging the battery is the only maintenance required (refer to charging instructions). DO NOT leave the batteries flat, charge every 4-6 weeks if your Vita Lite is being stored and not used, (batteries slowly discharge when connected to the scooter).
- Check the electrical cable connectors are fully home and secure.
- Battery Replacement is dependent upon use. When batteries lose power too quickly, it is likely they are due for replacement.
- · Repairs relating to electrical or mechanical components should be performed by your Vita Lite dealer or TGA only.

## **Seat Upholstery**

A damp cloth and a little soap will keep your seat, looking good. Do not use abrasive cleaners as this will damage the coating. Upholstery can be damaged by chemical cleaners. Ultraviolet light can also reduce the life of the upholstery coating material. This is a normal ageing process and cannot be guaranteed (see exclusion in the Warranty Terms section).

### **Bodywork**

The bodywork on your Vita Lite can be lightly washed with clean soapy water. Car polish can be used to keep the paint and bodywork in pristine condition. Do not use abrasive cleaners or strong detergents as this will fade the colour.

**CAUTION:** Do not hose down or pressure wash your Vita Lite. Water could be forced into the electronics and cause permanent damage.

DO NOT: Store your Vita Lite in damp conditions. This may affect the electronics if left for long periods of time.

#### **Flectronics**

Servicing of the electronics and charger should only be carried out by your Vita Lite dealer or TGA. These units are sealed and should not be opened. **BROKEN SEALS WILL VOID YOUR WARRANTY**.

DO NOT: Operate your Vita Lite in extreme weather conditions i.e. very heavy rain.

**DO NOT:** Drive through deep water. This could damage the main electronic controller or the electronics.

### Motor Brakes

If the motor brakes are functioning correctly, you will not be able to push your machine when it is switched off or switched on with the speed control throttle in the neutral position.

If your machine can be pushed when as described above, the motor brake(s) may be faulty. **Do not use your Vita** Lite and contact your Vita Lite dealer or TGA.

**SAFETY NOTE:** For your own safety, we recommend that you check the function of your brakes prior to every journey.

### **Driving Brake**

When you drive your Vita Lite and let go of the speed control lever, it should reduce speed very quickly. If you notice a change in the normal driving/slowing condition and your Vita Lite does not slow down quickly then **do not use your Vita Lite and contact your Vita Lite dealer or TGA.** 

### Ratteries

Keep your batteries well charged (see Battery Charging section). Keep batteries clean and in a dry frost-proof place. **IMPORTANT:** It is not possible to predict the life expectancy of your batteries. This is mainly due to different workloads a battery can be subjected to.

Some Vita Lite users will use their scooter every day and for long periods of time. Their batteries will receive a near total and regular discharge and the life of their batteries will be short (12 months or less in some cases). Other Vita Lite users will use their scooter less frequently, putting their batteries through a less demanding discharge lifestyle. These batteries will probably have a longer life.

When you need to replace the batteries, always insist on the model fitted as standard equipment to your Vita Lite. If In doubt, consult with your Vita Lite dealer or TGA.

# **Technical Specification**

Attribute	Metric	Imperial
Length	1195mm	47"
Width	620mm	24"
Height	1200mm	47"
Seat Width	460mm	18"
Total Weight (Including Batteries)	83kgs	185lbs
Speed	Up To 6mph	10kmh
Turning Radius	1020mm	40"
Approximate Range	25km	15miles
Battery Size	2 x 12V 36AH	
Controller Details	70 Amp S-Drive	
Motor Details	4 Pole 400W	
Maximum Carry Capacity	135kgs	21 stone
Front & Rear Wheel Size	260mm	10.2"
Tyre Pressure	Front and Rear – 30 to 35 psi	
Maximum Gradient	11% (6 degrees)	
Ground Clearance	85mm	3 3/8"

# Warranty

Your TGA Vita Lite scooter is covered under warranty in accordance with the defined warranty on your TGA sales documentation. If you did not purchase your scooter from TGA, please check your suppliers' sales documents.

TGA supports our authorised dealers with warranty claims. All claims are subject to the following conditions:

- 1. This warranty is extended only to the original purchaser/user of the TGA product identified by the product serial number located on the frame. **This warranty is not transferable**.
- 2. During the warranty period, TGA will repair or replace free of charge any part found upon inspection by an authorised representative of TGA to be defective in material and/or workmanship.
- 3. If a defect or fault is discovered, the dealer from where the product was purchased should be notified immediately.

### Warranty Exclusions

Tyres (these are normal wear components and replacement is not warranted).

TGA will not be responsible for defects caused by abuse in return transit, vandalism, misuse, abuse, accident, negligence, alteration, or misuse caused by non-observance of instructions set out in this manual

This warranty does not cover commercial or rental use of the Vita Lite or if it is being used for anything other than its intended use

Upholstery and seating (these are normal wear components and replacement is not warranted).

Product / component returns are only accepted if the 'returns procedure' is followed (contact TGA for details), and when shipped in the original carton with original protective packing materials installed.

Returned goods to be sent to TGA carriage paid. If a successful warranty claim is found TGA will pay return carriage. There is no other express warranty. Any and all other implied warranties are excluded. Your rights as a consumer are not affected.

Service Information: Only genuine TGA Spares should be used.

An authorised TGA dealer will service your Vita Lite under the terms of the above stated warranty. Servicing dealership personnel are trained professionals. They should be able to answer any question you may have. If you encounter a problem that a dealer does not solve to your satisfaction, please discuss it with the dealership's management. The Service Manager or General Manager can help. Almost all problems can be solved in this way. If you are dissatisfied with the decision made by the dealership's management, contact TGA for advice.

# Tips, Cautions, Problems and Additional Features

## Stop Problems before they Start

If you detect an unusual vibration or noise in the operation of your Vita Lite, try to determine the cause. Be sure the power is off before investigating. If you cannot discover the cause of a problem, contact your Vita Lite dealer or TGA for help.

### **Airline Checking**

Sealed Lead Acid and are permitted on airplanes. Airline personnel may insist on disassembling scooter to verify its contents. It is best to check with the airline beforehand. An airline compliance certificate is available from TGA.

### **Storage**

Avoid storing your Vita Lite in locations with extreme heat or cold. A cool dry location is ideal if possible. The following steps will help keep rust and corrosion from impairing your Vita Lite's function and appearance. Turn the key to the off position. Clean all exterior surfaces, touch-up any damaged paint. Be sure the battery is fully charged before prolonged periods of storage and be sure to recharge every 4 to 6 weeks. Failure to comply may result in battery replacement.

### **Batteries**

Keeping your Vita Lite working to its maximum potential means that the battery(s) must be maintained with full power. Daily full cycle recharging, after reasonable use, will help you to give them a longer life and will ensure your Vita Lite is always ready to go when you are.

MK Batteries, state in their guidance: "One of the easiest ways to extend your battery's life is simply by making sure that you are giving your battery a chance to fully charge in a complete cycle each day. This allows your battery to go through a conditioning phase which prevents sulfaction damage to the plates. Opportunity charging is when you plug your battery in sporadically throughout the day, and then unplug it as you need it, without ever completing a full cycle. This does not give your battery the time needed to condition itself properly, and will ultimately deteriorate your battery life. On the other hand, you also don't want to constantly charge your battery when it has been discharged less than 10%. Like opportunity charging mentioned above, this will prevent your battery from ever completing a full cycle, and will cause damage."

# **Safe Driving Tips for Scooter Users**

Scooters fall into two categories, Class 2 or Class 3. A Class 2 scooter is essentially a 4mph pavement vehicle and can only legally be used on the road when either crossing over or because there are no footpaths. A Class 3 vehicle is capable of 4 to 8mph and provided it is fitted with front and rear lights, flashing indicators, horn and rear view mirror it is legal for use on the road. It can also be used on the footpaths but must not exceed 4 mph. Class 2 & 3 vehicles must not be driven on Dual Carriageways, Motorways, Bus Lanes or Cycle Tracks.

### Insurance

There is no legal requirement for insurance, but it is a very good idea to have cover for fire and theft, accidental and malicious damage, and also third-party damages. Contact TGA and they will talk you through it.

### **Breakdown & Recovery Service**

Again, a very good idea that can take a load of worry off your mind. Just talk to TGA.

## **Mobile Phone**

An essential item if you are on a journey alone. You never know, breakdown, accident, health - communication is a must.

# **Carrying Loads**

Do not overload. It may make your Vita Lite unstable and reduce its range. Place heavy loads inboard – in the middle – not behind the back wheel which can lighten the steering or can cause the front end to lift off the road on a bump, and not at the front which might make steering heavy.

## **Watch Your Brakes**

Never try to drive, or even sit on your Vita Lite while it is in "free wheel". The parking brake will be out of action and your Vita Lite could run away with you.

## Maintenance

Carry out the checks listed in this manual regularly and also have your Vita Lite serviced by your Vita Lite dealer or TGA at least once a year.

### Sensible Guidelines for Safety

### When using the footpath

Just because you are on the footpath or pedestrian precinct does not make you a pedestrian. If you are on a motorised vehicle, you are no longer a pedestrian.

## Remember pedestrians always have right of way!

Many people on foot will be kind and helpful to the drivers of a wheelchair or scooter, but not everyone!

### In a crowded precinct, market area, or footpath

It is your responsibility to ensure you do not run into anyone or do any harm with your Vita Lite. While many people will make way for you, you cannot expect **everyone** to do so. Some will appear to not even realize you are there. They will climb round and even over your Vita Lite rather than allow you room to move. Also be very aware of people's feet.

## When climbing or descending kerbs

Your Vita Lite will mount <u>lowered</u> kerbs, but you should always approach a kerb at right angles (90°). If you are going up you should stop just short of the edge and select full speed. Then drive until both front and back wheels are on the pavement, then immediately lower the speed. Kerb climbing in any other manner will lead to your Vita Lite becoming unstable and the risk of possible accident and injury.

#### Watch out for:

Children – They may run in front of you without warning. You may only be moving very slowly, but you could still injure a child.

Elderly People - They may be unable to quickly move aside to let you pass. Give way to them.

Disabled people on foot – they too may be unable to quickly move aside to let you pass.

People with visual problems or impaired hearing – Give them space and time.

Other motorised vehicle users - You may be doing all the right things. This does not guarantee they will do likewise

## When you need help:

## You may need to ask people to open doors for you

Most people are willing to help, if asked politely. Don't struggle to do the impossible or even the very difficult things when there are people around who would help if asked.

## Driving inside shops and buildings

This is where you have the advantage over car users! Not many supermarkets would welcome a car driving round their store. But bigger shops and even some quite small ones are accessible to wheelchairs and scooters. Once inside the store it is **your responsibility** to drive slowly and safely and not damage the fittings or the stock or injure other shoppers or store workers. You may need to ask for help. Again, in most cases people are willing if asked politely. Don't risk pulling down a whole display to reach the top shelf. ASK FOR HELP.

## Speed in shops and buildings

Reduce it! – Drive at the slowest speed to avoid any accident. Be especially careful if you need to reverse; ENSURE that your way is clear of shop fittings and people

Please ensure you have read and understood everything in this manual, it has been put together using many years' of experience to ensure you will get the best from your TGA Vita Lite and that you will enjoy using it.

Best wishes and safe driving.

Daniel Stone TGA Managing Director



TGA Mobility Ltd • Woodhall Business Park • Sudbury • Suffolk • CO10 1WH
T 01787 882244 • F 01787 882248
sales@tgamobility.co.uk
www.tgamobility.co.uk







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